

CASE STUDY: MEETING THE MISSION THE INTEGRATION OF LAW ENFORCEMENT & IT

CHALLENGE

In 2011, the Immigration and Customs Enforcement (ICE), Student and Exchange Visitor Program (SEVP) sought program management expertise to help develop and implement its long term information technology strategy. This post-9/11 program office needed the right kind of professional services that could incorporate best of breed solutions for IT management with a unique focus on managing mission risk in the foreign student space.

SOLUTION

KPS formed a team that brought together a team focused on managing mission risk through the development of SEVP's IT portfolio. Our team brings a unique perspective to the planning and management of SEVP's IT solutions through our integration of leading edge information technologists and managers, with industry leaders from SEVP's biggest stakeholder group. With our unique blend of talent, KPS helps SEVP lead the way in IT management while maintaining a sharp focus on the mission risks that IT is intended to mitigate. Our team focuses on the latest technology and IT development frameworks, business and mission requirements, while assisting SEVP in the management of stakeholder communications and needs.

RESULT

Since 2011, the KPS team has worked with SEVP and its stakeholders to develop a requirements baseline that responds to a complex regulatory framework, while providing the flexibility to meet the challenge of an evolving mission risk landscape. Our team of experts conducted extensive outreach to the end user community to establish buy-in and even ownership of system requirements and implementation plans. Our value has been in bridging the gap between the mission and the technology even before ICE adopted an agile approach to application development.

ABOVE & BEYOND

As agile became the preferred approach at ICE, the KPS team led the way with SEVP in translating tens of thousands of requirements into user stories. We work with system integrators to prioritize the background and bring a unique perspective and focus to release management and end user

ABOUT KNIGHT POINT

Knight Point Systems, LLC (KPS) was founded in 2005 to address the IT and infrastructure challenges facing Federal government agencies. Since that time, KPS has established itself as one of the fastest growing providers of technology and consulting services across Federal government, State and Local government, and commercial enterprises. Our staff maintain expertise spanning a wide spectrum of IT management, technology, and service solutions. We are repeatedly recognized as a "Best Place to Work" for maintaining an exceptional work environment for our employees. KPS is appraised at Capability Maturity Model Integration (CMMI) Level 2 and holds ISO 20000-1:2011 and ISO 27001:2005 certifications. Through KPS' Horizon, our customers are able to consume technology and services traditionally, cloud-enable their data centers on premises through our 'as a Service' offerings, or transition services off premises to KPS' cloud environment.

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